

Vicky Garner, from South West Water, reply March 7<sup>th</sup> 2023

As you know, the recent EA survey demonstrates an increase in the levels of E. coli in the River Lim at a time when there were no storm overflows operating. The EA has suggested that the most likely source of this contamination are the surface water outfalls in the area. We are therefore liaising with the EA and have asked for the specific locations of the surface water outfalls that they have identified so that we might focus our ongoing investigations on the specific areas they have highlighted. My colleagues have indicated that they will monitor for Ammonia as part of this.

In terms of Woodmead Road, our investigations so far have revealed that the majority of properties on Woodmead Road are correctly connected. We found one misconnection to the foul sewer which has now been rectified. We had finished our investigations on the road (relating to the previous pollution incident report) but we will be investigating a number more as a result of the more recent report. We will be carrying out drainage inspections at 10 properties in Charmouth Close on the 15th March and are also planning to extend investigations to new sites at Henry's Way and Pine Ridge

As we hope is clear through our work with both yourselves, the EA and the Town Council, we are committed to investigating this area and we will continue to roll out our CCTV survey to ensure all properties on Woodmead Road have been covered.